orasi

CASE STUDY

QUICK FACTS

Organization

Sitecore – the complete, composable, cloud-native digital experience platform trusted by leaders worldwide

Industry

Software Development

Challenge

- Inefficient setup, logistics, and tear down of virtual training labs
- Reduce time, human, and financial resources
- Improve and accelerate learning experience for instructors and learners

Solution

- OrasiLabs
- OrasiLabs Customer Service Team

Results

- Streamlined processes, reduced costs, and overall effort for Sitecore
- Enhanced scalability; ability to handle requests on-the-fly
- Simplified lab setup and configuration
- Improved student and learner experience

Sitecore Scales Up Training Demand Globally with OrasiLabs

Flexibility, scalability, ease of virtual platform boosts learning, saves time, and reduces costs

Snapshot

Sitecore is a global leader of end-to-end digital experience software. Unifying data, content, commerce, and experiences, the SaaS-enabled, composable platform empowers brands like L'Oréal, Microsoft, and United Airlines to deliver unforgettable interactions across every touchpoint. The solution provides the cutting-edge tools brands need to build stronger connections with customers, while creating content efficiencies to stand out as transformation and innovation leaders. Prior to OrasiLabs, it used another virtual training solution that wasn't checking enough boxes to make it cost, time, or learning effective. Class setup was tedious and time consuming, while provisioning virtual lab environments was cumbersome and complex. With the goals of increasing operational efficiency, standardization of training processes, and improving the user experience, Sitecore began to search for a new solution.

Solution

After evaluating OrasiLabs training platform for virtual classrooms, Sitecore saw the solution was a good fit for its needs. Not only was it cloud-based and able to engage with learners in real-time, it gave the Sitecore Learning team the scalability and flexibility to meet customer, partner, and employee needs. "Rather than spending hours

configuring each training environment, with OrasiLabs, the Sitecore Learning instructors could quickly spin them up at scale with only a few clicks, as well as on short notice," said Lara Olsen, Global Training Delivery Manager for Sitecore. "If a new learner needed to join a class unexpectedly, instead of causing a major headache, an instructor could now grant access to a virtual environment in minutes." The all-in-one, hassle-free training platform simplified processes, and allowed for greater accessibility and consistency of classes, regardless of learner or instructor location. Plus, increased ROI through better utilization of staff and resources, and improved efficiencies.

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Results

With OrasiLabs virtual training labs, Sitecore Learning was able to transform their training with the rapid deployment of labs and dramatically reduced setup time and tear down of virtual classes. The "over the shoulder" instructor view to monitor and track student progress elevates the personalized learning experience it can offer learners. Prior to coming onboard with OrasiLabs, Sitecore lacked visibility into the usage of virtual environments running in the background. Now, Sitecore only pays for resources being used and over the course of three months, has reduced training delivery costs. "Whenever we've faced any challenges, the OrasiLabs team has come through for us every time. They've been excellent at supporting us throughout our partnership," said Olsen.

About OrasiLabs

OrasiLabs, by DevSecOps innovator Orasi, is the train anyone, anywhere, anytime, virtual eLearning platform to train and collaborate with groups of any size, in any location, with minimal manual effort. It enables companies to deliver the highest quality content without wasting time configuring complex training environments, and empowers employees to achieve maximum knowledge retention and rapidly apply what they learn. OrasiLabs saves time, reduces overhead, and automates processes to simplify the delivery of application training, and provides an enhanced learning experience for everyone.

About Orasi

Orasi is a DevSecOps innovator enabling the acceleration, delivery, and adoption of software applications and cloud infrastructure through automation. Orasi's services and solutions offer full lifecycle support and integration to ensure quality, security, and scalability of transformative applications.

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Learn more about OrasiLabs by visiting https://orasilabs.com